

## PRO-7 DISASTER RECOVERY SYSTEM MINIMISES THE DANGER OF DATABASE DOWN-TIME

### PROTECH ONLINE WILL PROTECT VITAL INFORMATION AND ENSURE BUSINESS CONTINUITY

UK software vendor, ProTech Computer Systems has launched a Disaster Recovery system for membership-based associations and charities that are using its Pro-7 record management software. The Disaster Recovery system, ProTech Online, is designed specifically as a security measure and will safeguard Pro-7 users against the eventuality of data loss or system downtime.

ProTech Online will run daily back-ups, and, should system failure occur, will transfer and restore the entire application to a standby server, located at ProTech's offices in Birmingham. Pro-7 users are then given access to office space and workstations for five staff members at ProTech's offices in order to minimise disruption to day-to-day business activities.

To guarantee that all the information is completely secure throughout the transfer process, data will be encrypted automatically before it is transmitted to ProTech's offices. This process will take place online, and all the client information will then be stored on the Disaster Recovery server and locked down for extra security.

Mark Trouth, Managing Director of ProTech Computer Systems, notes that the system will come as a welcome security measure for existing users of the Pro-7 record management software. He comments, "Along with minimising the loss of

time and money that is inevitably associated with system downtime, the DR solution will also lower insurance premiums and enable users to establish a more reliable Business Continuity Plan."

He continues, "We have taken steps to ensure that every step of the Disaster Recovery process is secure. Verification will take place at every stage of the process, and a monthly 'dry run' will take place at our offices so that the process runs smoothly when real downtime occurs." A key aspect of the solution is that the users are kept up-to-date on every step of the back-up process as it happens. Trouth explains, "For every stage of the process either email, SMS or Net Send will be used to notify both the client and ProTech of the latest stage of the plan. If we receive a notification telling us that the process has failed at any point, we will begin a diagnosis process in order to identify, and solve, the problem."

Trouth concludes, "We're expecting a very positive response to the DR system from our customers. As every business is beginning to realise, continuity plans have become a necessity, rather than simply an optional security measure. This system will mean that existing Pro-7 users can ensure that the personal information of their members is secured and in the right hands."