



Football body rolls out Pro-7 software to improve services to players

PFA on the ball with membership records

Mark Samuels

THE Professional Footballers' Association (PFA) is implementing specialist software to help manage the training and educational development of its members.

The PFA began the rollout of ProTech Computer Systems' Pro-7 specialist record management application last month, and Jon Kilburn, the association's IT manager, says the application will provide more efficient control of membership records.

'We have offices around the country which have their own pools of information on players,' said Kilburn.

'The system will allow us to remove duplication and make us more efficient.'

The organisation will use Pro-7 to record and manage educational and vocational qualifications achieved by professional footballers.

The PFA already uses ProTech software to administer its resources and Kilburn says Pro-7 will replace the existing system.

'The upgrade will allow us to do more with our databases – and specifically to record information about grants and courses,' he said.



PFA members will benefit as record keeping becomes more efficient

The system will provide support to the PFA in a range of areas, including candidate processing and registration, entrance to exams, recording results and issuing qualification certificates.

It will also record and help maintain all crucial business information, such as grants to the PFA's membership.

The software will be installed on servers in the PFA's Manchester offices, and

Kilburn says the system will be accessible securely from London and Manchester through Citrix communications technology.

'A lot of information is recorded in spreadsheets and the system will allow us to draw all our data together and increase the speed of management,' he said.

'We will then be able to easily call up information about players and view the training that has been given to them.'


The PFA, which is a membership organisation representing the needs of the professional football community, plans to make the system live by the end of the year.

Kilburn says the record management application will also help the PFA serve its members' requests more efficiently.

'If a member comes to us looking for assistance, we will be able to give them a quicker response,' he said.

Further reading

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