

Agenda



22 years shaping our community

Thursday 26th October 2017

10:00 - 14:30

Venue: Sungard Availability Services (UK) Ltd, 55 Mansell Street London E1 8AN

START	DESCRIPTION	SPEAKER
From 09:15	Registration, networking and refreshments	
10:00	Welcome & introductions	Jenny Parsons COO, ProTech
10:05	ProTech HQ update It's been a busy 6 months at ProTech HQ! Jenny Parsons, will provide an overview of the key areas of interest for our clients including: <ul style="list-style-type: none"> • ProTech's internal restructure • New clients who have become part of the ProTech community and why they have chosen to deploy our solution • ProTech's website and rebrand project to modernise our brand 	
10:25	A brief overview of the Apprenticeship Levy and how it can benefit your organisation Control of apprenticeship funding has been put in the hands of employers through the digital apprenticeship service. The government has committed to developing vocational skills and increasing the quantity and quality of apprenticeships, which will see an additional 3 million apprenticeships in England by 2020. Apprenticeship Data Management Specialist Elly Scantleberry will deliver a session which will provide insight into the following: <ul style="list-style-type: none"> • An introduction to the Apprenticeship Levy • The potential business benefits that the Levy could have on your organisation • How ProTech can support apprenticeships from a technology and consultancy perspective 	Elly Scantleberry, Apprenticeship Data Management Specialist
11:10 REFRESHMENTS & NETWORKING		
11:45	7- steps to drive deeper and more meaningful engagement with your members This educational session will communicate the 7-steps required to help NFPs and associations to drive deeper and more meaningful member engagement. Richard will introduce new concepts including member engagement outputs, member engagement outcomes, and how organisations can take a more solid, structured and robust approach to optimising engagement with their members and customers. Content of the presentation has been curated by the MemberWise Network and quality assured by a group of 15+ member engagement specialists working for leading membership organisations and associations. If you are looking to optimise member engagement this is a MUST ATTEND session!	Richard Gott, Chair, MemberWise 
12:20	5 key considerations for General Data Protection Regulation (GDPR) readiness and ongoing compliance With the changing data protection laws less than nine months away, most organisations have much to do to ensure GDPR compliance and meet the deadline of 25 May, 2018. This session will cover 5 key topics your organisation should consider to help you prepare for the change and how i-Secured and ProTech can help you and support your GDPR journey. This session provides the opportunity to learn about GDPR in a non-technical manner and importantly, ask the questions you need answering.	Jezz Gobran, Managing Director i-Secured 
12:55 LUNCH & NETWORKING		
13:45	Pro9 in action Following the launch of Pro9 at the last User Group in May, Ian Roach, Senior Business Consultant, ProTech, will present an in-depth demonstration of our upgraded solution, Pro9. The demonstration will focus on the enhanced UX (user experience) and improved UI (user interface) features, showing how they increase the operational productivity and efficiency of daily tasks carried out by your users.	Ian Roach, Senior Business Consultant, ProTech 
14:30 Q&A/CLOSE		

Content and times are subject to change.
Any queries please contact:

Kim Smith, Marketing Executive, ProTech
Email: Kim.Smith@protech.co.uk